

Forbairt Áitiúil Loch Garman





Role Specification

Traveller Community Health Project Officer – South Wexford Part-time: 21 hours per week

Reporting to:

Community Development Coordinator

Based at: Enniscorthy (covering South Wexford)

Context of the Role

Wexford Local Development is a non-governmental organisation working to support the development of thriving, resilient communities where people feel connected, are valued and have equal opportunity to reach their full potential.

The **Traveller Community Health Programme** is one of a number of programmes delivered at local level by WLD. In collaboration with the HSE Social Inclusion Services South East Community Healthcare (CHO 5) we work to create opportunities that promote better health, equality and inclusion and improve quality of life for Travellers. This work is informed by our core values of respect, equality, leadership, inclusion and integrity.

In collaboration with The Regional Traveller Health Network & the HSE Traveller Health Unit (CHO 5) we aim to promote better Traveller health through the delivery of key health messages to the community and the expansion of health services understanding of Traveller culture and health contexts.

This is a part-time role for 3 days per week, with the flexibility to work evenings a prerequisite. You will be part of a vibrant, busy team within WLD.

Key Responsibilities and Duties

The role holder will be part of a broader community development programme team within Wexford Local Development working collaboratively with Travellers & the Health Services in south Co. Wexford, in particular in Clonroche, Taghmon, Wexford

& New Ross, in order to maximise positive impact for Travellers engaging with the programme.

The key responsibilities of this role include:

- **Co-ordination & line management of Traveller Community Health Workers** in South Wexford; in close partnership with the North Wexford team; to include a programme of training and professional development for the team in collaboration with the regional Traveller Health Unit
- Support of ongoing outreach, health promotional activity and collaborative networking to identify and engage with Traveller women in particular, and their families, in key locations where there are high numbers of Travellers living including Clonroche, Taghmon, New Ross & Wexford town
- Delivery of ambitious, flexible & high intensity Community Health responses/education & awareness projects in local areas, in partnership with Traveller groups, health services & other stakeholders
- Delivery of inter-cultural training & advocacy projects with the Traveller Community Health Team targeting both the health, statutory & community sectors
- Development of an active network of relationships with WLD colleagues as well as local, regional & national stakeholders, in both the statutory and the community and voluntary sectors, in order to improve health opportunities/outcomes for the Traveller Community in south Co. Wexford
- Recording of all interactions on the WLD Salesforce CRM system, providing sufficient detail and clarity to ensure the goals & Key Performance Indicators of the Traveller Community Health programme are achieved

Core Competencies & Skills

- Strategic analysis ability to consider all aspects of a challenge and discern the best solution
- Group facilitation ability to use Community Development approaches to work effectively with the Traveller community, who face additional barriers to good health & inclusion
- Networking and collaboration ability to build strong relationships with communities, colleagues and partner organisations, particularly within the health sector
- Personal Performance ability to work on your own initiative with a commitment to self-development & improving personal performance
- Excellent ICT & Administration skills ability to effectively use Microsoft Office packages as well as to quickly become proficient in using new platforms such as CRM

Personal Qualities

The ideal candidate for this role will be

- An active, curious and empathetic listener capable of building strong and positive relationships with Travellers, colleagues and partner organisations in the statutory and community and voluntary sectors to realise the full potential both of the communities and of the internal and external partnerships developed to support them.
- Resourceful using initiative and sound judgement to respond sensitively and appropriately to a range of challenges that Travellers may present with by building and drawing on a knowledge base of relevant supports and services.
- Organised adept at planning and self-managing a busy workload, networking with the HSE Traveller Healthy Unit, Regional Traveller Health Network other service providers and internal collaboration within Wexford Local Development, to ensure that Travellers can access relevant supports in a timely fashion and that related KPI targets are achieved and reported upon
- Passionate about social inclusion and equality committed to making a difference for individuals, communities and society
- ✓ Tech savvy and attentive to detail comfortable using our caseload management system and other platforms to ensure that interactions with communities and initiatives developed through the programme are recorded accurately and adequately and communities experience the programme as smoothly and seamlessly as possible

Qualifications & Experience

- ✓ Demonstrate proven interest in the work of WLD, together with evidenced experience of working within the area of health promotion or community development in a paid capacity
- Experience of directly working with Travellers and/or marginalised groups in an English spoken environment & demonstrating excellent writing, reporting and communication skills in English
- ✓ On or before 31 January 2022 have achieved at least Level 7 on the National Framework of Qualifications or equivalent relevant training or professional experience, in a discipline appropriate to the role – such as nursing, health promotion, community development
- ✓ Proven knowledge of the policy context with regards to Traveller Health
- ✓ Full clean driving licence as the role will involve outreach and working directly in local communities across Co Wexford
- Proven experience of working collaboratively as part of a team, as well as the ability to be self-organised & to work to deadlines
- ✓ Willingness to be flexible and to work evening hours when required